



DRM INC
software for fuel delivery

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Introducing DRM Service Dispatcher

The screenshot displays the DRM Dispatcher software interface. The top section includes a navigation bar with 'Schedule', 'Grids', and 'Tools' tabs. Below this is a toolbar with various icons for adding work orders, navigating, and scheduling. The main area is a calendar grid showing appointments for August 27-31. The bottom section is a 'WO Grid' table listing work orders with columns for WO #, Account #, Site Name, Bill Name, Site Address, Site City, Tech, Job Date, Create Date, Queue, Job Code, Status, Priority, Zone, Payment, Duration, and Invoice #.

WO #	Account #	Site Name	Bill Name	Site Address	Site City	Tech	Job Date	Create Date	Queue	Job Code	Status	Priority	Zone	Payment	Duration	Invoice #
1018	38-1	LAURA TUCKER, RICHARD &	TUCKER, RICHARD & LA...	31 NONANTUM LN	CHATHAM			8/29/2012	Unassigned	BURNER CLEAN			5		60	
1019	17-1	TIBBITS, ROSCOE	TIBBITS, ROSCOE	713 CROWELL RD	CHATHAM...			8/29/2012	Unassigned	BURNER CLEAN			2		60	
1020	40-1	ANNIE INN, THE QUEEN	THE QUEEN ANNIE INN	70 QUEEN ANNE RD	CHATHAM			8/29/2012	Unassigned	BURNER CLEAN			5		60	
1021	37-1	DOLPHIN, THE	THE DOLPHIN	352 MAIN ST	CHATHAM			8/29/2012	Unassigned	BURNER CLEAN			5		60	

- Use the new master calendar to schedule service appointments.
- A completely separate program from DRM-Windows so you can run both at the same time.
- Many possibilities for managing & organizing your jobs.
- Create a work order for each request and either schedule an appointment then or add it to the queue for dispatching later.
- Print a daily report for each technician, listing his appointments for the day, in addition to printing all his work orders.
- Manage resource availability by blocking out time when technicians are not available.